



Snap Schedule Case Reference

Construction Company Manages Project Requirements More Easily with Cloud-based Employee Scheduling Software

Customer:
Brown Industrial Construction

Web Site:
www.brown-ind.com

Industry:
Construction

Customer Profile:

Brown Industrial Construction is a Louisiana based company that provides multiple construction services including clearing and grubbing, deep foundations, concrete structures, excavation and embankment, sub-surface drainage, material screening, soil stabilization, material placement, crushing services and more.

The company prides itself on its high standard and level of performance. Health and safety is a top priority. They are licensed in highway, street and bridge, heavy construction, and commercial building classifications. Brown Industrial Construction works to understand their clients' needs and form strong partnerships.

Software and Services:

- Snap Schedule 365™ Employee Scheduling Software
- Windows 7

For more Information Call:
800-450-4230
sales@snapschedule.com

“The ability for project managers or the appropriate personnel to go into Snap Schedule and enter the requirements for each job is a time saver for us”

Reed Wilson, Project Control Analyst, Brown Industrial Construction

The Challenge

Brown Industrial Construction is a Louisiana based construction company that employs a team of more than 50 workers. The company's workforce of superintendents, operators, carpenters, laborers, crafts workers, and other personnel are all crucial to the operation and management of multiple worksites and construction projects. On any given day, workers must be assigned to the right worksites or construction projects based on the skills needed to accomplish each task.

Managing the company's employees is additionally complicated by the fact that employees are scheduled to work at various locations and their reporting center can change day to day. Reed Wilson, Project Control Analyst, stated, “We started as a smaller company with just a few jobs. Right now we are growing, and there are a lot of different jobs that are constantly changing. We're finishing certain jobs, and picking other ones up. Our employees are constantly moving from job to job depending on what requirements each job has on that day or what the weather is. It is a super dynamic fast paced environment. It's hard to keep up sometimes with the scheduling, and the communication that goes into all of it.”

In this dynamic environment, attention to detail and effective communication is especially crucial. Reed detailed the difficulties faced by the company and schedulers when trying to create and update the construction workers' schedules using Excel spreadsheets. “When adding employees, it was difficult to track in Excel what positions they can fill and all the different information that goes into each employee's schedule. The information for each employee that needs to go in includes the skills they have, and the job sites that the employee is authorized to be at.”

As business flourished and the company continued to expand, Reed and his executive management realized the need for a construction worker scheduling tool to effectively manage their growing employee scheduling needs.

The Solution

Reed sought out software solutions tailored to his company's specific needs: the ability to easily track employees' skill sets and authorized work locations, communicate upcoming schedules efficiently with the team, allow superintendents and project managers to communicate project requirements to the scheduler.



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About Business Management Systems

Business Management Systems develops and supports software that optimizes schedules and staff time in every business sector. BMS software streamlines laborious scheduling that consumes thousands of management hours every day.

- **Employee Scheduling Software:** Snap Schedule employee scheduling software drastically shrinks manager and scheduler time. It simplifies creating, modifying, reporting, and publishing employee work schedules. Users earn praise for stretching payroll dollars by more-efficient employee shift scheduling and rostering.
- **Managing Staff Appointments, Billing:** Business Appointment Manager focuses on appointment-based businesses. It reduces time spent scheduling employees, rooms and equipment, then in billing for services and reporting. Those tasks now take minutes or seconds, not hours.
- **Who Is Business Management Systems?** The engineering and software professionals running BMS rocked business software by winning five Microsoft awards for software excellence over four years. Their software products were acquired by the world's largest software company, which still actively markets and expands them.

From this heritage of modern software development excellence, Snap Schedule employee scheduling software and Business Appointment Manager continue to optimize staff scheduling, appointments and management for businesses around the world.

Web site:
<http://www.SnapSchedule.com>

Reed found these key features and more during his trial of Snap Schedule 365. “One: The main features are crucial, but the cloud portion of it makes things so easy and convenient. All my employees can have the app and see their schedules online any time. Two: being able to put in the requirements. When you assign a shift for the employee it shows that the requirement is filled. Three: the ability to authorize employees at different locations and have it flag the scheduler if employees are not authorized, and four: the ability to run reports on all of the above.” After seeing how Brown Industrial Construction’s top scheduling needs were met by Snap Schedule 365, Reed knew he found the solution to his scheduling problems.

The Benefits

Reed commented on the features that are most beneficial to him and his scheduler. “The ability for project managers or the appropriate personnel to go into Snap Schedule and put in the requirements for each job is a time saver for us. In the shift view you can see the requirements for each shift. Also, the ability to authorize employees for different locations is important. The employee mobile app and the cloud-based system capabilities, and the extensive reports we can pull up are essential.”

With Snap Schedule 365, communicating with construction workers about their upcoming schedules and reporting locations is quick and convenient. Employees can use a browser or the mobile app on their phones to see which location to report to for their next shift. Schedulers can access and manage the construction worker’s schedule from anywhere, anytime, on a multitude of devices. Snap Schedule 365’s shift view makes it easy for Brown Industrial Construction’s project managers to enter in the types of positions, and how many of each type of construction worker they need at each job site. The scheduler can easily view the requirements and create the upcoming work schedule based off of what each project manager has requested.

Keeping track of each of their construction workers’ skill sets is easy with Snap Schedule employee scheduling software. All skills are kept in the employee’s profile, and the system keeps track of the sites each construction worker is authorized to work at. “The ability to authorize employees and have the system put up a flag if an employee is scheduled for a certain place that they are not able to work at is important,” Reed commented.

Snap Schedule 365 extensive reporting capability is a big bonus. “The reports we use most frequently are the Shift Coverage by Assignment Reason, and Daily Assignment Validation.” Reed mentioned. These two reports help Reed and his schedulers ensure each shift meets the project’s requirements, and confirm that any scheduling conflicts are dealt with before the schedule is finalized.

With their scheduling needs addressed, Reed and his team ditched cumbersome Excel spreadsheets and switched from the old way of doing things to a better way of managing work schedules with Snap Schedule.